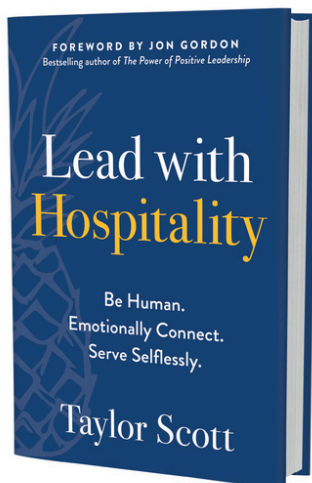


# LEADERSHIP DEVELOPMENT SERIES

**INSTRUCTOR-LED WORKSHOPS**  
FULL DAY, HALF DAY, OR CUSTOM  
VIRTUAL OR IN-PERSON

## PARTICIPANTS WILL IMPROVE THEIR ABILITY TO:

1. **Connect** – Create Emotional connections
2. **Strive for Self-Mastery** – Improve EQ
3. **Serve** – Be a Servant Leader
4. **Engage** – Activate Purpose
5. **Coach** – Coach with Grace and Grit
6. **Inspire** – Transform Jobs into Meaningful Work



## LEAD WITH HOSPITALITY

In this Instructor-Led Workshop, your leaders will learn to Lead with Hospitality by discovering how to create emotional connections by evoking feelings that “move people to move”, inspiring them to perform at their best.

Based on Taylor Scott's bestselling book, "Lead with Hospitality, a LwH Facilitator will engage your leaders in the framework that has been implemented by various leadership teams at United Airlines, Montage Resorts, Highgate Hotels, Choice Hotels, Sodexo Live, and more. Your leadership team will become inspired to inspire their teams with the magic of leading with hospitality.

**CONTACT US FOR ADDITIONAL INFORMATION:**  
[BIT.LY/LWH-ILW](https://bit.ly/LWH-ILW)

# LEADERSHIP DEVELOPMENT SERIES

**INSTRUCTOR-LED WORKSHOPS**  
**FULL DAY, HALF DAY, OR CUSTOM**  
**VIRTUAL OR IN-PERSON**

**ALL LEARNING EXPERIENCES ARE AVAILABLE AS A 2-HOUR WORKSHOP OR AS PART OF THE LEAD WITH HOSPITALITY DEVELOPMENT SERIES IN A FULL DAY OR HALF DAY EXPERIENCE.**

## **LEARNING EXPERIENCE 1 COMMITMENT TO CONNECTION:**

### **Maximize the Potential of Every Team Member**

- Engaging One-on-One Meetings
- Facilitating Productive Team Meetings
- Staying Connected with Written Communication

## **LEARNING EXPERIENCE 4 PURPOSEFUL ENGAGEMENT FOR LEADERS:**

### **Increase Team Member Engagement**

- Creating Belonging
- Activating Purpose
- Delivering Meaningful Recognition

## **LEARNING EXPERIENCE 2 STRIVING FOR SELF-MASTERY:**

### **Improve Your Emotional Intelligence to Create a Positive Culture**

- Self-Awareness and Self-Management
- Social Awareness and Relationship Management
- Empathy and Acceptance

## **LEARNING EXPERIENCE 5 COACHING WITH GRACE AND GRIT:**

### **Creating Self-Motivating Environments**

- Grace and Gracefulness as a Leader
- Crafting a Compelling Vision and Focused SMART Goals
- Impactful Conversations that Drive Execution

## **LEARNING EXPERIENCE 3 LEADERSHIP AS A SERVICE:**

### **Become a Servant Leader and Develop More Leaders**

- Servant Leadership
- Listening with Empathy
- Delivering Caring Feedback

## **LEARNING EXPERIENCE 6 BECOMING INSPIRED TO INSPIRE:**

### **Transform Jobs into Meaningful Work**

- Feed Your Mind, Body, and Soul
- Leveraging Storytelling as a Leader
- Develop and Live Your Own Leadership Brand

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